

Matchpool - respects your personal information and ensures that personal information provided to us or otherwise obtained is kept confidential. Personal data is any information about a person. This Privacy Statement implements the information obligation laid down in the General Data Protection Regulation ("GDPR") to the data subject(s) whose personal data Matchpool processes.

Matchpool processes personal data in order to provide services, improve services and to communicate personally with you as a data subject.

Processing of personal data includes the collection, storage, recording, modification, retrieval, consultation or destruction of personal data.

Matchpool takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorised access, unwanted disclosure and unauthorised modification. Matchpool complies with the applicable laws and regulations including the GDPR.

This means, among other things, that Matchpool:

- inform you in an understandable and transparent manner about how and for what purposes personal data are processed;
- Process personal data only for specified purposes and base the data processing on one of the bases mentioned in the GDPR;
- takes appropriate security measures to protect personal data against loss and theft;
- informs you of your rights with respect to personal data used by Matchpool.

The above topics are addressed in this Privacy Statement. This Privacy Statement is divided into three parts.

In Part I, we explain how Matchpool handles users' personal data.

In addition to personal data provided by users, we process a number of other groups of personal data within our organisation, including personal data from our suppliers and from job applicants. In Part II we explain how we deal with these other groups of personal data.

Part III contains a number of general provisions in which you can read, among other things, how we secure your personal data and what privacy rights you have pursuant to the GDPR.

## Complaints

If you are of the opinion that the provisions of this Privacy Statement are not complied with or your rights with respect to the processing of personal data are not respected, you can communicate your complaint to us at the e-mail address [info@matchpool.io](mailto:info@matchpool.io).

## Contact details

If you have any questions or comments about Matchpool's processing of your personal data and this Privacy Statement, please contact us using the details below.

Matchpool  
Wilhelminakade 97  
3072 AP Rotterdam  
E-mail address: [info@matchpool.io](mailto:info@matchpool.io)

## Changes to this Privacy Statement

Matchpool reserves the right to modify this Privacy Statement. Adjustments will be notified to you.

## Governing law

Any disputes arising from this Privacy Statement are governed by Dutch law.

## Part I

### Personal data of users and users processed by Matchpool

#### Purpose of processing personal data

Matchpool collects personal data from a user when the relevant user has provided these personal data to Matchpool, for example by contacting Matchpool.

Matchpool uses these personal data for purposes for which the user has provided the personal data to Matchpool. These purposes may include:

- informing the individual, including Matchpool's newsletter;
- communicating with the person, including answering questions asked;
- providing access to Matchpool products, including the app.

Matchpool will process the personal data only for those purposes, complying with the legal and contractual obligations applicable to the data exchange. Matchpool will ensure that the personal data provided is securely stored and not accessible to unauthorised persons.

#### What personal data is processed?

- A. E-mail address and username;
- B. data with a view to handling the case or settling the dispute;
- C. data with a view to declaring activities performed;
- D. data other than those referred to under a through c, the processing of which is required pursuant to or necessary for the application of another law.

#### Basis for processing personal data

Matchpool processes the above personal data on the basis of the following grounds as referred to in the GDPR:

- A legal obligation;
- The performance of an agreement;
- Consent obtained from data subject (s); and
- A legitimate interest.

#### Ground for processing personal data

Matchpool processes the aforementioned personal data on the basis of the following grounds as referred to in the GDPR:

- A legal obligation;
- The performance of an agreement;
- Consent obtained from data subject (s); and
- A legitimate interest.

Personal data can be requested or obtained or provided, for example, by email, telephone, fax message, by letter or orally.

Sharing personal data with third parties.

Matchpool shares your personal data with third parties only to the extent necessary for the performance of our services or for the purposes set forth in this Privacy Statement. In addition, Matchpool may provide personal data to a third party if Matchpool is required by law to provide personal data to authorised bodies.

Retention period

Matchpool will not retain personal data for longer than is strictly necessary to process the purposes for which your data are collected or subsequently processed, or is required under laws and regulations, unless Matchpool is required under a statutory provision to retain personal data longer.

Section II

Personal data of users and users processed by Matchpool.

Purpose of processing personal data

Matchpool collects personal data from a user when the relevant user has provided these personal data to Matchpool, for example by contacting Matchpool.

Matchpool uses these personal data for purposes for which the user has provided the personal data to Matchpool. These purposes may include:

- informing the individual, including Matchpool's newsletter;
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Part III

Security

Matchpool attaches great importance to the security and protection of your personal data and therefore takes appropriate technical and organisational measures to ensure a level of security appropriate to the risk. In case Matchpool uses services of third parties, such as an IT-supplier, Matchpool will, in the context of the protection of personal data, agree on adequate security measures in a processor agreement.

We process your personal data within the Netherlands. To the extent necessary for the provision of services by Matchpool, it may be necessary for us to transfer personal data to a recipient in a country outside the European Economic Area. Such transfer of data will always take place in accordance with applicable laws and regulations.

If, despite the security measures taken, a security incident occurs, we will take measures to protect the data.

If, despite the security measures taken, a security incident does occur, we will take measures to limit the consequences for your privacy as much as possible. If such an incident qualifies as a data breach, we will report it to the Personal Data Authority and, if necessary, to the data subject(s) to whom the personal data relate.

Provision of personal data to third parties.

Personal data processed by Matchpool as a data controller on its own legal basis are not actively provided by Matchpool to third parties. If Matchpool does provide personal data to third parties, Matchpool will always obtain prior consent from the parties involved, unless this is not required by law.

Your privacy rights

A request for inspection, correction, restriction, opposition, transferability of data, deletion of your personal data or withdrawal of previously granted consent, please send to our contact details. You will receive further notice from us within four weeks of receiving your request.

There may be circumstances in which Matchpool can not or not fully comply with your request as a data subject. These include the duty of confidentiality of lawyers and legal retention periods.